

MANAGEMENT POLICY

Quality Policy

Rev. 00

Page: 1

Date:

May 12th

Issued by:
J. Tostado

Approved by:

J. Caña

QUALITY POLICY.

The Quality Management System is based on the requirements of ISO 9001:2015 requirements.

The quality policy of AFP Courts is defined according to the following aspects:

- The company's management communicates the importance of **efficient quality management** as well as expresses their approval of the requirements and, consequently, supports individuals in contributing to the efficiency of the quality management system.
- The process-based approach and the risk-based thinking are promoted in accordance with the international standard ISO 9001.
- We are aware of our responsibility to understand the current and future needs of the community (including customers, technical bodies and lawmakers), as well as to meet their expectations while using our products.
- We keep our commitment to **fulfilling all legal and regulatory requirements established** by competent authorities, as well as the requirements agreed upon with customers and suppliers, and those defined by the company itself.
- The integration of the quality management system requirements into all of our business processes is crucial to maintain the reliability of our products.
- The quality in our products together with excellence in our service represent an essential factor in maintaining customer satisfaction and loyalty.
- We remain **committed to continuous improvement** as a tool for enhancing the convenience, adaptability and efficiency of the quality management system.
- Our suppliers must also be aligned with our goals of continuous improvement.
- The increase in productivity and the reduction in production costs, in accordance with the quality management system, are crucial factors to adjust the price level of our products.
- The benefits of the implemented improvements are systematically passed on to our customers.
- The company's management is responsible and accountable for the efficiency of the quality management system.
- We ensure that the necessary resources for the quality management system are available
- The company's management is committed to the quality management system to achieve the expected results based on forecasted goals.

Signed:

Co-CEO or Management Board

AFP COURTS, SL.